



Roll-A-Shade® guarantees all products manufactured in our facility to be free from defects due to workmanship or materials. We are so confident about our quality and dependability that we guarantee our manual shade hardware with a limited lifetime warranty, our motors and motorized controllers with a 5 year limited warranty, our printed and Logo Shades® with a 3 year warranty against fading and our bead chains for a period of up to 1 year from the date of installation. Interior window shade fabrics are guaranteed for 10 years and exterior fabrics are guaranteed for a 5 years. Installations performed by Roll-A-Shade are under warranty for 1 year after completion.

This guarantee does not apply to any roller shade or parts which fail due to abuse, accident, theft, alterations, improper use or installation, damage to exterior shades due to high winds from extreme weather conditions or gradual color fading.

For claims covered by the guarantee, Roll-A-Shade® will replace or repair any product found to be defective as a result of faulty workmanship or materials. Shipping charges, trip charges and labor costs for measuring and installation and/or removal of old or current products are excluded.

Roll-A-Shade's warranty is designed to ensure a thoroughly satisfying experience with your window treatment product.

WARRANTY
TREATMENT
SATISFACTION
EXPERIENCE
GUARANTEED

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